ERE-Xpress

Seamless Transmission of Patient Records for Disability Claim Requests

Electronic Records Express **(ERE)** is an initiative developed by the Social Security Administration, in conjunction with state Disability Determination Services (DDS), to offer online options for submitting health and school records related to disability claims.

To further automate this submission process, ABT Medical, Inc. developed **ERE-Xpress**, in cooperation with the Social Security Administration's **ERE-WS** team. Serving as the only national disability request fulfillment clearinghouse, **ERE-Xpress** is a highly intuitive Website that enables any qualified entity to transmit requested patient records to state DDS agencies seamlessly, in a single easy step. **ERE-Xpress** takes less than ten (10) minutes to learn and provides detailed alerts, transaction status, and audit reports not available from existing **ERE** options.

When you receive a request for health or school records or other information about a person who has applied for Social Security disability benefits, you have four options for sending information:

1. **MAIL** or **OVERNIGHT** delivery
   - Paper and Digital Media (CD/DVD**)**
2. **FAX** to your state DDS or to Social Security
3. **ONLINE** to Social Security's secure Website - Electronic Records Express (**ERE**)
   a) **Social Security's Secure Website - Individual Patient or Student Records**
      - Allows you to transfer records online using your Internet connection
   b) **Social Security's Secure Website - Multiple Patient or Student Records (Bulk File Transfer)**
      - This option requires commercial software and is not free of charge. It allows you to transfer records in an automated machine-to-machine mode, with workflow management, monitoring, and reporting features.
   c) **Social Security's Secure Website - ERE-WS (web services)**
      - This option requires approval from Social Security to determine if the applicant has sufficient resources and IT "know how" to warrant the involvement of Social Security's ERE support team. The ERE-WS development process is an IT resource-intensive project.
4. **ERE-Xpress**
   - Requires zero implementation effort - just a Web browser
   - Automatically associates the records you send with the applicant's unique disability claim folder
   - Stores transmitted Patient records for up to six (6) years for audit and review

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What are the benefits of sending records using ERE-Xpress?
- Send Patient, client, and student records at your convenience
- Submit information directly to your state DDS or Social Security, helping to expedite the decision on the disability claim for your Patient,or student
- Save copying and postage costs
- Eliminate need for follow-up due to mail transit time
- Start reimbursement process sooner

Who can send electronic records using ERE-Xpress?
Anyone who provides health or school records to Social Security or the DDS
- Medical providers (including hospitals, clinics, doctors, and health information managers)
- School professionals and third parties such as attorneys and claimant representatives

How secure is ERE-Xpress?
- The Website has restricted access.
- Only authorized users can access the secure Website by using their assigned user ID and password.
- Data transmission is protected by employing 128-bit or higher secure socket layer (SSL) encryption, which is the industry encryption standard for providing network security.
- **ERE-Xpress** is linked directly to Social Security's ERE system, which forwards all Patient records to the appropriate Federal or State agency.